

DAS CUSTOMER COUNCIL MINUTES: August 28, 2013

A regular meeting of the DAS Customer Council was held on Wednesday, August 28, 2013, in Room 103 on the first floor of the Capitol Building in Des Moines, Iowa. The meeting was called to order by Chair David Roederer at 2:00 p.m.

MEMBERS PRESENT

Cindy Axne, Department of Natural Resources
Carmine Boal, Legislative Branch (House)
Mike Carroll, Department of Administrative Services (DAS), Vice-Chair
Jessica Holmes, Department of Revenue
Steve Larson, Department of Commerce – Alcoholic Beverages Division
David Roederer, Department of Management (DOM), Chair
Jean Slaybaugh, Department of Human Services
Margaret Thomson, Iowa Department of Agriculture and Land Stewardship
Nickie Whitaker, Department of Public Safety
Lee Wilkinson, Department of Transportation
San Wong, Department of Human Rights (DHR)
Joel Wulf, Department on Aging

MEMBERS ABSENT

Mary Cownie, Department of Cultural Affairs
Michael Marshall, Legislative Branch (Senate)
Peggy Sullivan, Judicial Branch

OTHER ATTENDEES

Lon Anderson, DAS
Matt Behrens, DAS
Kevin Beichley, DAS
Mary Bowser, DHR
Paul Carlson, DAS
Susan Churchill, DAS, responsible for taking meeting minutes
Jay Cleveland, DAS
Joan Conrad, Commerce, Iowa Utilities Board (IUB)
Judi Cooper, IUB
Tera Granger, DAS
Kelly Green, DAS
Ed Holland, DAS
Caleb Hunter, DAS
Tim Iversen, Commerce, Alcoholic Beverage Division

Deb Krueger, DAS
Kathy Mabie, DOM
Calvin McKelvogue, DAS
Phil Micol, DAS
Michelle Minnehan, DAS
Stefanie Pirk, DAS
Julie Sterk, DAS
Bill West, DAS
Doug Woodley, DAS
Robert von Wolffrad, DOM
Others may have been present who did not sign in.

AGENDA ITEMS

- I. The meeting was called to order at 2:00 p.m. by Chair David Roederer.
- II. **MOTION:** Margaret Thomson made a motion to approve the meeting minutes of August 14, 2013.
 - A. Jessica Holmes seconded the motion.
 - B. Motion passed unanimously.
- III. Final Discussion of FY 2015 Methodologies and Rates
 - A. Steve Larson stated that the main feedback he received from the agencies he represents is that when DAS rates increase, the agencies have an expectation of an increase in service.
 - B. Cindy Axne had the following comments:
 1. Her agency (DNR) is receiving the same amount of money for its budget.
 2. Since most of her agency's general fund money goes to parks, higher DAS rates mean a decrease in service to DNR's stakeholders.
 3. She stated her director asked where DNR was to get the money for increased rates.
 - C. Chair David Roederer stated that DNR could look at open positions; also, DAS can meet with agencies individually to try to find ways to decrease costs.
 - D. Lee Wilkinson stated that the comments he received from large agencies were that their agencies were getting smaller as DAS rates go up.
 - E. Vice-Chair Mike Carroll stated:
 1. While rates went up, total costs went down \$5.6 million.
 2. Many of DAS's cost are fixed.
 3. As head count goes down, rates go up.
- IV. **MOTION:** Steve Larson made a motion to approve the FY 2015 Methodologies and Rates.
 - A. Joel Wulf seconded the motion.
 - B. Six voted in favor.
 - C. Four opposed:
 1. Cindy Axne
 2. Jessica Holmes
 3. Margaret Thomson
 4. Nickie Whitaker
 - D. Motion passed.

V. Future Meeting Schedule

- A. The Council decided to meet quarterly during FY 2014.
- B. DAS will schedule the meetings and send meeting invitations to Council Members.

VI. Chair David Roederer adjourned the meeting at 2:15 p.m.